2007 Privacy Act 103: Safeguarding Privacy Act Data

Mandatory Training for All Employees, Military Members, and Contractors
Why You Are Being Asked to Take this Training Now

- We continue to receive reports of data breaches as a result of poor practices/protocols

- Handling breaches costs time and money

- We don’t want you to be the next accused of carelessly handling personal data!
Safeguarding Requirements

Three Levels of Safeguards are Required:
- Administrative
- Physical
- Technical

These individuals are responsible for establishing safeguards:
- Information Technology System Designers
- Privacy Act System Managers
- Local Privacy Act Officials

These individuals are responsible for seeing that safeguards are applied:
- YOU!
Marking Privacy Data

• Before disseminating Privacy Act data, make sure it is marked to alert the receiver as to the sensitivity of the information.

• Reflect “FOUO” in message traffic that contains personal data.

• Emails and paper records should be marked. For example: “For Official Use Only – Privacy Sensitive – Any misuse or unauthorized disclosure may result in both civil or criminal penalties.”
Transporting Privacy Data

• Using Ground Mail:
  – Never use messenger-type envelopes to send Privacy sensitive data.
  – You may double wrap using an inner and outer envelope if you deem it appropriate.
  – Mark the envelope to the attention of an authorized recipient.
  – Never indicate on the outer envelope that it contains Privacy Data.

• Using E-mail:
  – Announce in the opening line of text that you are relaying FOUO material.
Storing Privacy Data

– Don’t leave privacy data in the open for anyone to view

– Ensure information is not accessible to individuals that do not have an official need to know

– Don’t store it in a public folder
Disposing of Privacy Data

• Use any means that prevents inadvertent compromise. A disposal method is considered adequate if it renders the information unrecognizable or beyond reconstruction.

• Disposal methods may include:
  – Tearing
  – Burning
  – Melting
  – Chemical decomposition
  – Pulping
  – Pulverizing
  – Shredding
  – Mutilation
Sharing Privacy Act Data

- Follow the “need-to-know” principle. Share only with those specific DoD employees who need the data to perform official, assigned duties.

- If you have doubts about sharing data, consult with your supervisor, the Privacy Act system manager, or your local Privacy Act Officer.
Information for Tele-workers

• Paper Records
  – Place Privacy Act data in locked drawers, locked briefcases, or other secure areas where family or household members cannot access it

• Electronic Records
  – Use password protection protocols. Share your password with no one

• Don’t dispose in regular trash
• Don’t dispose of in recycle containers unless the information being recycled has been or will be shredded
Reporting Inappropriate Disclosures

• Immediately notify your supervisor, your local Privacy Act Officer, the Privacy Act System Manager, or any other appropriate official of the occurrence.

• For World Wide Web postings, make a note of where the information was posted by copying the Uniform Resource Locator (URL). The URL is the address listed at the top of the screen. Most URLs begin http://www.
Criminal Penalties for Noncompliance with the Privacy Act

- For knowingly and willfully disclosing Privacy Act data to any person not entitled to access:
  - Misdemeanor criminal charge, and a fine of up to $5000.

- For maintaining a System of Records without meeting the public notice requirements:
  - Misdemeanor criminal charge, and a fine of up to $5000.

- For knowingly and willfully requesting or obtaining records under false pretenses:
  - Misdemeanor criminal charge, and a fine of up to $5000.
The Privacy Act also imposes civil penalties on violators who:

- Unlawfully refuse to amend a record
- Unlawfully refuse to grant access to records
- Fail to maintain accurate, relevant, timely and complete data
- Fail to comply with any Privacy Act provision or agency rule that results in an adverse effect.

Penalties include:
- Payment of actual damages
- Payment of reasonable attorney’s fees
- Removal from employment
If You Have Access to Personal Data . . .

• Protect it at all times.

• Limit access to those individuals who have an official need to know inside the agency and for those outside the agency access must be permitted under the conditions of disclosure in Section (b) of the Privacy Act or
  – The record subject has given you written permission to disclose it.

• Password protect personal data placed on shared drives, the Internet or the Intranet.

• Monitor your actions: If I do this, will I increase the risk of unauthorized access?

Remember:
You may be subject to civil and criminal penalties for violating the Privacy Act.
More Tips for Avoiding Privacy Breaches

• Take privacy protection seriously.

• Respect the privacy of others.

• Alert your supervisor or other management official when you see personal data left unattended.

• Know the Privacy Act requirements.
QUESTIONS???

• PLEASE DIRECT ANY QUESTIONS YOU MAY HAVE TO YOUR LOCAL PRIVACY OFFICER OR TO CNO (DNS-36), 202-685-6545 OR DORIS.LAMA@NAVY.MIL

• THANK YOU FOR TAKING THIS VERY IMPORTANT TRAINING!!!
CERTIFICATE OF TRAINING FOR 2007 PRIVACY 103

This is to certify that I have completed training on my privacy responsibilities as addressed in Privacy 103 and that I understand that I am responsible for safeguarding Personally Identifiable Information (PII) that I may have access to incident to performing official duties. I also understand that I may be subject to disciplinary action for failure to properly safeguard PII, for improperly using or disclosing PII, and for failure to report any known or suspected loss of PII or the unauthorized disclosure of such information.

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Name and Date Component/Office