DEPARTMENT OF THE NAVY
CHIEF INFORMATION OFFICER
1000 NAVY PENTAGON
WASHINGTON, DC 20350-1000

2 October 2012

MEMORANDUM FOR DISTRIBUTION

Subj: DEPARTMENT OF THE NAVY (DON) INFORMATION MANAGEMENT (IM), INFORMATION TECHNOLOGY (IT), AND CYBERSPACE PERFORMANCE MEASURES

Ref: (a) DON IM/IT/Cyberspace Campaign Plan for FY2011-2013 of 5 May 2011

Encl: (1) Department of the Navy (DON) Information Management (IM), Information Technology (IT), and Cyberspace Performance Measures

The purpose of this memorandum is to establish performance measures and their associated reporting requirements in order to assess progress in achieving business IT transformation and the goals addressed in reference (a). These measures, identified in enclosure (1), have been modified from those published in reference (a). They may be updated in the future to reflect improved reporting/analysis, incorporate feedback, or to respond to changing mission and fiscal requirements.

This performance measure process shall commence the second quarter of fiscal year 2013, with results due to the Department of the Navy Chief Information Officer (DON CIO) no later than 15 April 2013. Thereafter, performance shall be reported semi-annually (i.e., 15 June and 15 January).

The Department of the Navy Assistant for Administration (DON/AA), DON Deputy CIO (Navy), and DON Deputy CIO (Marine Corps) shall each provide a point of contact (POC) to coordinate the collection and reporting of the requested data.

Your support in this effort is critical to improving DON IM /IT/Cyberspace effectiveness. The DON CIO POC for performance measurement is Ms. Suzette Buttram, (703) 695-1970, suzette.buttram@navy.mil.

Terry A. Halvorsen

Distribution:
DON/AA
DON Deputy CIO (Navy)
DON Deputy CIO (Marine Corps)

Department of the Navy (DON) Information Management (IM), Information Technology (IT), and Cyberspace Performance Measures

GOAL 1: IM/IT/Cyberspace and Information Resources Management (IRM) Capability

1.1 Number of programs delineated in the Department of the Navy Chief Information Officer (DON CIO) Memorandum, *Governance and Title 40/Clinger-Cohen Act Compliance Confirmation Processes Memorandum Number 2*, of 3 September 2010 (and updates), (www.doncio.navy.mil) producing projected outcomes and achieving or surpassing expected return on investment.

1.2 Data Center Restructure

1.2.1 Number of data centers closed.

1.2.2 Number of systems migrated.

1.2.3 Number of physical servers removed from the data centers.

1.3 System and Application Rationalization

1.3.1 Number of systems registered in DoD IT Portfolio Repository (DITPR)-DON and number of government off-the-shelf (GOTS) and commercial off-the-shelf (COTS) applications registered in DON Application and Database Management System (DADMS) that have been eliminated through the rationalization process.

1.3.2 Estimated Total Cost of Ownership savings, based on eliminated systems and GOTS and COTS applications.

1.3.3 Number of systems registered in DITPR-DON and number of GOTS and COTS applications registered in DADMS that have been modernized through the rationalization process.

1.3.4 Estimated cost savings, based on current operational cost versus new operational cost of modernized systems and GOTS and COTS applications.

1.3.5 Number of systems registered in DITPR-DON and number of GOTS and COTS applications registered in DADMS that have been sustained as legacy, either because of the platform (not web-enabled or virtualized), or dependency on the legacy network due to the criticality of the application or system.

1.4 Percentage of DON systems with the most current version of Host Based Security System deployed.

1.5 Percentage of assets compliant with current United States Cyber Command Information Assurance Vulnerability Alerts (IAVAs).

1.6 Percentage of assets with anti-virus software signatures updated within the past 30 days.

1.7 Portal Management

1.7.1 Number of portals consolidated or eliminated.

1.7.2 Savings attributable to each portal consolidation/elimination.

GOAL 2: Protection and Access of Information

2.1 Percentage of systems with current Privacy Impact Assessments approved by DON CIO (must be recertified every three years).

2.2 Number of individuals impacted monthly by high risk Personally Identifiable Information (PII) breaches.

2.3 Number of confirmed root level, user level and malicious logic incidents/events.

2.4 Number of zero-use devices turned off (e.g., Blackberry devices not being used).

2.5 Percentage of successful VPN connection requests.

2.6 Knowledge Management (KM) implementation and awareness indicators: number of consultation calls to DON CIO, number of KM course participants and number of KM programs. (These metrics are measured by the DON CIO.)

GOAL 3: IM/IT Cyberspace and IRM Total Force

3.1 Percentage of Cybersecurity/IA workforce that is appropriately trained, certified and qualified.

3.2 Percentage of Cyber/IT workforce that is utilizing occupational series based competencies for professional development.

GOAL 4: IM/IT/Cyberspace and Information Resources Management Investments

4.1 Percentage of the IT budget reported in NITE/STAR that is placed in Line Item Definition #13, "Other Costs, Commercially Acquired."

4.2 Percentage of IT dollars budgeted in PBIS-IT (formerly known as NITESTAR) that was approved by the appropriate ITEAA.

4.3 Percentage of IT programs, systems, and initiatives compliant with the DON Annual System Review.

4.4 Number of approved and budgeted IT program/business system capabilities that were deployed within 18 months of requirements identification.

4.5 For Enterprise License Agreements (ELAs) involving software, hardware and related services, the total dollar amount saved based on new spending as compared to prior prices paid (as delineated in current Business Case Analyses (BCAs)).